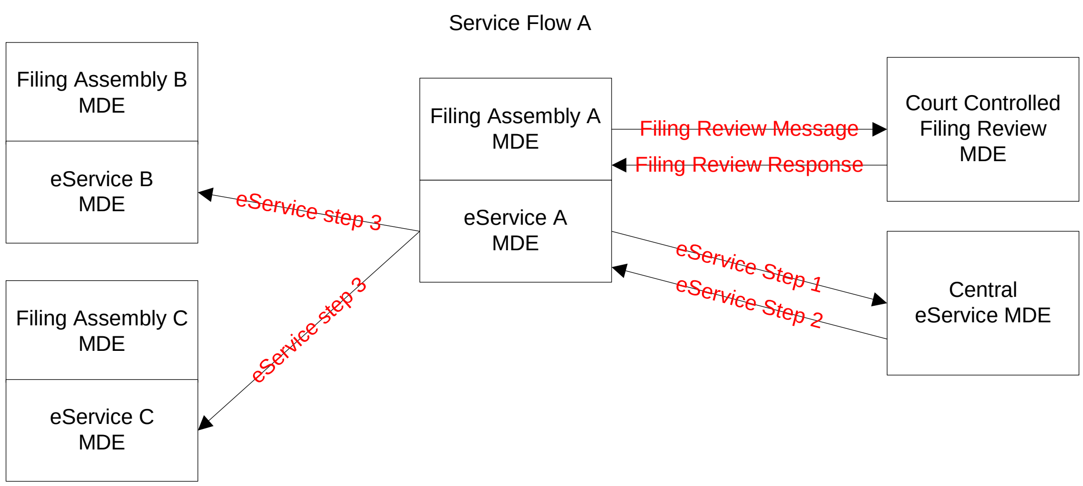
Secondary Service

Based on the TC phone conference call dated June 30, 2005 here is my understanding of what the current thoughts for eService are. I would like to state that as I built these diagrams and documented them I realized there are some holes that are not clear.

Service flow A is defined in the diagram below:

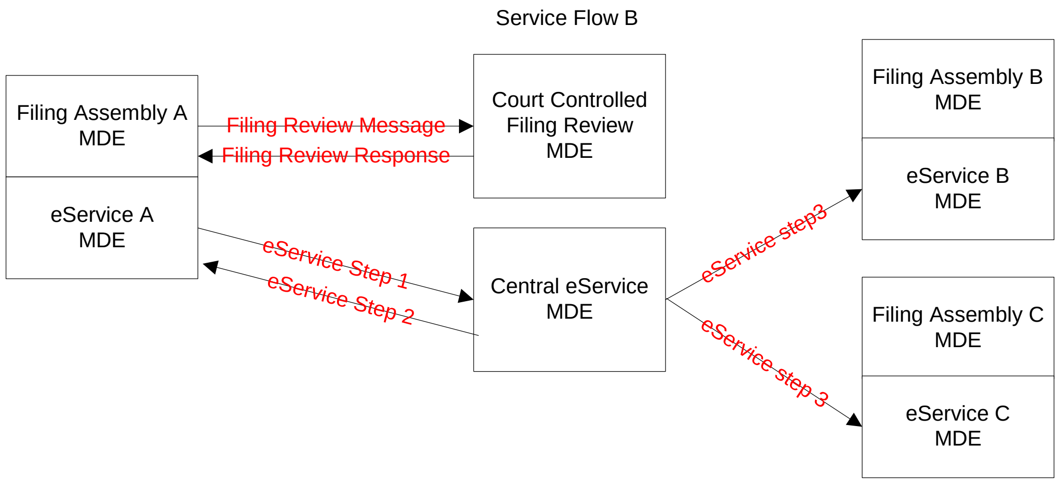


The diagram does not define whether the FilingReviewMessage is sent from the Filing Assembly MDE to the Filing Review MDE before or after the eService steps take place. That is a result of Shane's proposal to maintain a separation between the FilingReviewMessage from the eService messages. It also means that timing of when something takes place no longer has bearing on this discussion.

The following steps are concepts for eService workflow A and do not define all requirements need to make the system function:

> Step 1 – eService A MDE queries a central eService MDE approved by the court. This eService MDE contains a database with all updated information about case participants. It could be controlled by the court or outsourced.
> Step 2 – The Central eService MDE responds synchronously to the eService A MDE with all participant information necessary to electronically serve them and provides updated mailing addresses for those that are not participating electronically.
> Step 3 – eService A MDE sends the eService message similar to the FilingReviewMessage to eService MDE B and C which identified in the query. The message must also include the information in the initial query so that eService MDE B and C can determine which users to serve within their accounts. The message to the eService MDE B and C includes the documents that were submitted to the courts.

Service flow B is defined in the diagram below:



The following steps are concepts for eService workflow B and do not define all requirements need to make the system function:

Step 1 – eService A MDE sends the eService message similar to the FilingReviewMessage to the Central eService MDE. Unlike in workflow A the query is not necessary because the Central eService MDE will make the distributions.

Step 2 – The Central eService MDE responds synchronously to the eService A MDE with all participant information necessary to electronically serve them and provides updated mailing addresses for those that are not participating electronically.

Step 3 – The Central eService MDE sends the eService message similar to the FilingReviewMessage to eService MDE B and C which identified in the query. The message must also include the information in the initial query so that eService MDE B and C can determine which users to serve within their accounts. The message to the eService MDE B and C includes the documents that were submitted to the courts.

In workflow B, Step 1 is like Step 3 in workflow A. Step 2 is the same but the main value is to tell the Submitter who they still need to send in paper. Step 3 in this diagram is like step 3 in the other diagram except that that it changes who transmits the eService message. The main difference in the two workflows is that workflow A requires a query that workflow B does not. However workflow A could send in the same information as workflow B in Step 1 rather than a query. The ugly part of that option is that the format of the message is a complex like the FilingReviewMessage and the synchronous response would be slower to parse the data out than it would in a straight query.