



Requirements – Management Using Web Services

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Abstract:

This document lists the requirements for the Management Using Web Services (MUWS) specification.

Status:

This document is a working draft of the OASIS Web Services Distributed Management (WSDM) Technical Committee. Comments are most welcome.

24

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61 1 Introduction

62 This document lists the requirements to be satisfied by *Management Using Web Services*
63 *Architecture*, part of an OASIS standard to be developed by WSDM-TC, as per the TC charter.

64 TC Charter

65 To define web services management. This includes using web services
66 architecture and technology to manage distributed resources. This TC
67 will also develop the model of a web service as a manageable resource.
68 This TC will collaborate with various evolving activities within other
69 standards groups, including, but not limited to, DMTF (working with its
70 technical work groups regarding relevant CIM Schema), GGF (on the OGSA
71 common resource model and OGSI regarding infrastructure), and W3C (the
72 web services architecture committee). Also liaison with other OASIS
73 TCs, including the security TC and other management oriented TCs.

74

75 **Relationship to Management Of Web Services (MOWS)**

76 This set of requirements concerns management using web services. As such, it is expected to
77 cover management of any type of manageable resource, as long as it has a Web Services
78 manageability interface, provided by the manageable resource or by another entity on behalf of
79 the manageable resource. The MOWS requirements should drive the definition of a
80 manageability model, specific to a Web Services endpoint, that will be exposed using MUWS.

81

82 1.1 Basic Concepts Required for Management Using Web Services

83

84 **NOTE: This section describes some basic concepts required for MUWS, but the**
85 **definitions in use by the WSDM TC are contained in the WSDM Glossary.**

86 An enterprise deploying a management solution would typically have the following components:

- 87 • *Manageable resources* capable of being monitored, configured, and/or controlled via
88 one or more remote or local applications, known as *manager(s)*.
- 89 • *Manager*, an application that is capable of monitoring, configuring, and/or controlling
90 a *manageable resource*.
- 91 • *Manageability interface*, the place of interaction between manageable resources and
92 the manager(s).
- 93 • Model of manageable resources describing:
 - 94 ○ Attributes
 - 95 ○ Operations
 - 96 ○ Event Notifications
 - 97 ○ Relations with other manageable resources

98

99

100 1.2 Existing Management Frameworks

101

102 A number of standard management frameworks are currently in wide use

103

- 104 • SNMP (SNMPv1, SNMPv2 and SNMPv3) and related standards developed by IETF.
- 105 • CIM/WBEM developed by DMTF
- 106 • Open Management Interface (OMI) – submitted to OASIS MPTC by HP and
- 107 webMethods.

108

109 Besides these, there are many proprietary frameworks developed by various vendors.

110 Though OMI is XML based and uses SOAP for packaging, none of these frameworks are based

111 on Web Services architecture and leverage its benefits.

112

113 1.3 Scope

114

115 The scope of the MUWS requirements, particularly in relation to the MOWS requirements, must

116 be as clear as possible. To achieve this goal, this section contains both a description of the

117 scope, and key concepts discussed during the process that have been determined to be out of

118 scope.

119 The scope of the MUWS requirements is the manageability interface and the related description

120 of the manageability interface (using WSDL). Because the MOWS requirements only address

121 manageable resources that are Web Services Endpoints, there may be a need to model a more

122 abstract manageable resource.

123 **Out of Scope**

124 What is out of scope for the MUWS requirements is the management information model for a

125 Web Service, requirements on the manager, and the following specific items identified during the

126 requirements development process:

- 127 • Ensure that the specification makes it easy to develop an adapter to existing systems for
- 128 managing manageable resources.
- 129 • Definition of management applications.
- 130 • Management system conflict resolution is out of scope.

131

132 **The specification developed from the MUWS requirements should outline:**

- 133 • the architecture for Management Using Web Services
- 134 • the management patterns
- 135 • how a manager uses the manageability interface
- 136 • how a manageable resource uses the manageability interface
- 137 • how to self manage

138

139

140 **1.4 Notation**

141

142

143

144

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this specification are to be interpreted as described in IETF RFC 2119.

145 2 MUWS Requirements

146 2.1 Functional Requirements

147 2.1.1 Web Services Based (A) [WS-BASE]

148 **Guiding principle: Do not reinvent the “wheel” or the infrastructure.**

149 **[WS-BASE.001]** The Manageability Interface MUST leverage existing Internet infrastructure and
150 standards as defined by the Web Services Architecture developed by W3C WSA Working Group,
151 as well as related standards from WS-I and OASIS.

152 For the purpose of this section, the standards include, but are not limited to:

- 153 • XML
- 154 • HTTP, HTTPS
- 155 • SOAP
- 156 • WSDL (1.1 or 1.2)
- 157 • WS-I Basic Profile (as a goal for interoperability)

158 Note: Some of these standards are more mature than others, which will require close attention.

159 <EDITOR’S NOTE: Need to make sure this aligns with the WS-SOS work.>

160
161 **[WS-BASE.001.1]** The Manageability Interface messages MUST be expressible in XML
162 infoset messages.

163 **[WS-BASE.001.2]** The Manageability Interface and Description MUST allow discovery of
164 manageable resources through Web services discovery mechanisms. These
165 mechanisms could be based on a central registry like UDDI and/or decentralized, out-of-
166 band gathering of WSDL documents (such as retrieving WSDL documents through a
167 crawler).

168 **[WS-BASE.001.3]** The Manageability Interface MUST require description of
169 management capabilities of a manageable resource using WSDL and the documents the
170 WSDL refers to. WSDL should be used for:

- 171 • capabilities
- 172 • manageability interface - properties and operations that represent the
173 management capabilities
- 174 • access – description of the binding of the interface to the wire format
175 (including message packaging)
- 176 • addressability description – information necessary to send a message to
177 invoke the interface described using the access described.

178 **NOTE:** some of the capabilities may not be fully described in the WSDL
179 interface at design time; the details of some capabilities may only be accessible
180 during runtime.

181 **[WS-BASE.001.4] Goal: Leverage, do not invent, non-management specific Web**
182 **services infrastructure.** If non-management specific services/infrastructure is required
183 then it is placed as a requirement on the Web services community. This TC may need to
184 assist in the development of the infrastructure services. Required services/infrastructure
185 include, but are not limited to:

- 186 o notifications
- 187 o relationships
- 188 o registry
- 189 o policy
- 190 o reliable messaging
- 191 o security

192 **[WS-BASE.001.5]** The Manageability Interface **MUST** enable interoperability between
193 vendors (for example, WS-I basic profile conformance). Note that interoperability **MAY**
194 require agreement on aspects of the management information model.

195 **2.1.2 Message Exchange Patterns (B) [MEP]**

196 The Manageability Interface:

197 **[MEP.001]** **MUST** support synchronous delivery of messages and notifications.

198 **[MEP.001.1]** **MUST** support the request/response style using synchronous delivery.
199 (Sender “waits” for the response to come back).

200 **[MEP.001.2]** **SHOULD** support the delayed response style using synchronous delivery.
201 (Sender gets a “message received” response, the “substantive” response is delivered
202 during a later transaction. It may be initiated by the original sender or the original
203 receiver.)

204 **[MEP.001.3]** **SHOULD** support the one-way style using synchronous delivery. (Sender
205 gets a “message received” response only.)

206 **[MEP.002]** **SHOULD** support asynchronous delivery of messages and notifications. (See also
207 MEP.003.3)

208 **[MEP.002.1]** **SHOULD** support the request/response style using asynchronous delivery.
209 (Sender sends the request and “hangs up”. “Substantive” response is delivered by the
210 original receiver in a subsequent asynchronous delivery.)

211 **[MEP.002.2]** **SHOULD** support the one-way style using asynchronous delivery. (Sender
212 gets no response at all.)

213 **[MEP.003]** **MUST** support delivery of notifications.

214 **[MEP.003.1]** The notification receiver **SHOULD** be able to control what notifications are
215 sent to it (for example, using filtering and/or subscription at manageable resource side).

216 **[MEP.003.2]** The notification receiver **SHOULD** be able to indicate whether it wants to
217 receive notifications asynchronously as and when they happen or poll them periodically.

218 **[MEP.003.3]** The Manageability Interface **SHOULD** support asynchronous delivery of
219 notifications

220 **[MEP.003.4]** The Manageability Interface **MUST** support synchronous polling for
221 notifications

222 **[MEP.003.5]** The Manageability Interface **MUST** be able to indicate if it supports
223 asynchronous and/or polling notification mechanisms.

224 **[MEP.003.6]** The Manageability Interface **MUST** support guaranteed notifications and be
225 able to indicate that support.

226 **[MEP.003.7]** The Manageability Interface **MUST** support ordering of notifications from a
227 manageable resource’s perspective. (If event A happens before event B then the
228 notification receiver should be able to use the ordering mechanism to determine that A
229 was before B)

230

231

232 **2.1.3 Consistency with Other Management Standards (C) [STD-CON]**

233 **[STD-CON.001]** The Manageability Interface SHOULD be consistent with existing management
234 specifications such that it can be used/applied in those communities. Including, but not limited to:
235 GGF, DMTF.

236 **[STD-CON.002]** The Manageability Interface SHOULD consider consistency with upcoming
237 (draft) management specifications such that it can be used/applied in those communities.
238 Including, but not limited to: GGF, DMTF.

239 **[STD-CON.003]** The Manageability Interface SHOULD not inhibit the simultaneous usage with
240 existing management environments and protocols in a common environment.

241 **[STD-CON.003.1]** The Manageability Interface MUST NOT inhibit the simultaneous
242 usage of existing standard management environments and protocols (at a minimum,
243 WBEM/CIM and SNMP).

244 **[STD-CON.004]** The Manageability Interface SHOULD be specified to allow other standards to
245 use this standard.

246 **[STD-CON.004.1]** The Manageability Interface SHOULD, wherever reasonable, be
247 specified so that it is possible to use modules of this standard and not only the standard
248 as a whole.

249 **2.1.4 Distributed Management (D) [DIST-M]**

250 **[DIST-M.001]** The Manageability Interface MUST not preclude use in highly distributed
251 environments.

252 **[DIST-M.001.1]** The Manageability Interface SHOULD be able to be
253 used over the public Internet.

254 **[DIST-M.001.2]** The Manageability Interface MUST not force a central
255 point of control or failure for implementations of this specification

256 **[DIST-M.001.3]** The Manageability Interface MUST allow a manager to
257 manage multiple manageable resources

258 **[DIST-M.001.4]** The Manageability Interface MUST allow a manageable
259 resource to be managed by multiple managers

260 **[DIST-M.001.5]** The Manageability Interface MUST enable support of
261 scalable volumes of manageable resources

262 **[DIST-M.001.6]** The Manageability Interface MUST enable support of
263 scalable volumes of manager interactions

264 **[DIST-M.001.7]** The Manageability Interface MUST enable access to
265 aggregates of manageable resources. Allowing:

266 Support for global actions

267 It SHOULD be possible to retrieve management information or carry out
268 management operations on more than one manageable resource with a single
269 request.

270 **[DIST-M.001.8]** The Manageability Interface MUST support management
271 of occasionally connected resources, including the recovery of state.

272 **[DIST-M.001.9]** The Manageability Interface MUST define proper
273 exceptions so that implementations can tolerate failures, such as a
274 connection failure, in a distributed environment.

- 275 [DIST-M.001.10] The Manageability Interface SHOULD not prohibit local autonomy
276 (respect local overrides)
- 277 [DIST-M.001.11] The Manageability Interface SHOULD ensure that time sensitive
278 specifications define how to calibrate time or be time difference tolerant.
- 279 [DIST-M.001.12] The Manageability Interface MUST work with loose
280 data consistency. Not all interactions need to be atomic or transactional.
- 281 [DIST-M.001.13] The Manageability Interface MUST support role
282 collapsing as noted in the subrequirements.
- 283 [DIST-M.001.13.1] The Manageability Interface MUST not
284 preclude an entity acting as a manager from also being a
285 manageable resource. NOTE: This is very similar to [MAN-
286 MGMT.001], and may be deleted.
- 287 [DIST-M.001.13.2] The Manageability Interface MUST not
288 preclude manageability interface aware proxies and chains.
- 289 [DIST-M.001.14] The Manageability Interface MUST not preclude
290 Manager of Managers (Hierarchical Manager)
- 291 [DIST-M.001.14.1] Across enterprise boundaries.
- 292 [DIST-M.001.15] The Manageability Interface MUST not preclude
293 Collaboration/Federation among managers, including but not limited to: (See also
294 [FED.001]).
- 295 [DIST-M.001.15.1] Cooperative, peer to peer, managers
296
297

298 2.1.5 Security (E) [SEC]

- 299 [SEC.001] The Manageability Interface MUST enable secure management, as dictated by the
300 threats of the environment. This includes (but is not limited to) support for the functionality
301 described in the sub-requirements, SEC.001.1-6.
- 302 [SEC.001.1] The Manageability Interface SHOULD support having the manager
303 authenticate the manageable resource.
- 304 [SEC.001.2] The Manageability Interface SHOULD support having the manageable
305 resource authenticate the manager.
- 306 [SEC.001.3] The Manageability Interface SHOULD support an underlying mechanism
307 that guarantees the integrity of the messages exchanged.
- 308 [SEC 001.4] The Manageability Interface SHOULD support an underlying mechanism
309 that guarantees the confidentiality of the messages exchanged.
- 310 [SEC 001.5] The Manageability Interface SHOULD not preclude establishing, using, and
311 managing trust relationships.
- 312 [SEC.001.6] The Manageability Interface SHOULD support access control (such as
313 distinguishing between the ability to view and the ability to change) for management
314 information, operations and event notifications at appropriate granularity. Access
315 SHOULD be controllable by role (the security mechanism being used will determine what
316 "role" means). For example, an internal manager should have greater control than a
317 manager being run by a partner.
- 318 [SEC.002] The Manageability Interface MUST be NAT and firewall "friendly", meaning that the
319 interface MUST NOT require additional support in NAT and firewall products, and that sufficient
320 information MUST be provided for a firewall proxy to inspect the management messages.

321 **[SEC.003]** The Manageability Interface MUST not increase security risks or enlarge security
322 exposures.

323 **[SEC.004]** The Manageability Interface MUST allow a self-contained, fallback security model, for
324 use when the security infrastructure is not available.

325 **[SEC.005]** The Manageability Interface MUST be able to be used to manage a Security
326 Infrastructure

327 **[SEC.005.1]** The Manageability Interface MUST allow operational capabilities on security
328 features (e.g., enable, disable). Security configuration SHOULD only be allowed via the
329 Manageability Interface if appropriate access controls are in place.

330 2.1.6 Model Neutrality (F) [MDL-NEUT]

331 **[MDL-NEUT.001]** The Manageability Interface MUST be model neutral and be able to work with
332 multiple existing, domain specific models (at a minimum, the information exposed by CIM and by
333 the standard MIBs of the IETF).

334

335 2.1.7 Model Exposure (G) [MDL-EXP]

336 **[MDL-EXP.001]** The Manageability Interface MUST expose the manageability capabilities
337 (management information, operations, and capabilities) of the manageable resource using a
338 WSDL description or operations defined in the WSDL.

339 **[MDL-EXP.001.1]** The Manageability Interface MUST expose the Identity of the
340 manageable resource. (See [MNGBL-RES.003])

341 **[MDL-EXP.001.2]** The Manageability Interface MUST expose the management lifecycle
342 state of the manageable resource.

343 **[MDL-EXP.001.3]** The Manageability Interface MUST expose the management
344 performance metrics of the manageable resource.

345 **[MDL-EXP.001.4]** The Manageability Interface MUST expose the management
346 configuration of the manageable resource.

347 **[MDL-EXP.001.5]** The Manageability Interface MUST expose the management
348 operations of the manageable resource.

349 **[MDL-EXP.001.6]** The Manageability Interface MUST expose the events of the
350 manageable resource through notifications.

351 **[MDL-EXP.001.6.1]** Events MUST be specified according to a standard XML
352 management event format or extensions to such.

353 **[MDL-EXP.001.7]** The Manageability Interface SHOULD expose all the relationships of
354 the manageable resource with other manageable resources.

355 **[MDL-EXP.001.7.1]** The Manageability Interface SHOULD expose relationships
356 with other management interfaces

357 **[MDL-EXP.001.7.2]** The Manageability Interface SHOULD expose relationships
358 between portTypes

359 **[MDL-EXP.001.7.3]** The Manageability Interface SHOULD expose relationships
360 between service instances

361 **[MDL-EXP.001.7.4]** The Manageability Interface SHOULD enable relationships
362 between manageable resources to be discoverable from the manageable
363 resources

364 [MDL-EXP.001.7.5] The Manageability Interface SHOULD enable relationships
365 between manageable resources to be discoverable from Web Services discovery
366 mechanisms

367 **NOTE: This requirement is very similar to [DISC.003] and may be deleted.**

368 [MDL-EXP.001.7.6] The Manageability Interface MUST be able to expose the
369 relationship concepts of multiple existing models.

370 [MDL-EXP.001.8] The Manageability Interface SHOULD enable exposure of other
371 interfaces and information that are associated with the manageable resource (for
372 example, work flows and policies).

373 [MDL-EXP.001.9] The Manageability Interface SHOULD enable exposure of existing
374 standard management models and runtimes (at a minimum, the information exposed by
375 CIM and by the standard MIBs of the IETF).

376 • [MDL-EXP.001.9.1] The Manageability Interface SHOULD consider and leverage
377 current models of service (such as the existing CIM_Service class, defined by the
378 DMTF).

379 [MDL-EXP.001.10] The Manageability Interface MUST be able to associate metadata
380 with the operations, attributes and notifications of the manageable resource.

381 [MDL-EXP.001.10.1] The Manageability Interface MUST support
382 categorization/typing of its information, operations, notifications, and relations

383 [MDL-EXP.001.10.2] The Manageability Interface MUST be able to associate
384 read/write characteristics with attributes

385 [MDL-EXP.001.10.3] The Manageability Interface MUST be able to associate
386 information for internationalization of values in the model

387 [MDL-EXP.001.10.4] The Manageability Interface MUST be able to associate
388 semantics with the model

389 [MDL-EXP.002] The Manageability Interface MUST support exposing changes to the model
390 during runtime.

391 2.1.8 Manageable Resource (H) [MNGBL-RES]

392 [MNGBL-RES.001] The Manageability Interface MUST support management of varieties of
393 resources:

394 [MNGBL-RES.001.1] Including hardware related resources (such as machines, networking
395 elements, devices, application software) as well as software related resources (such as a
396 Web Service, a business process, SLA).

397 [MNGBL-RES.001.2] Including physical resources and logical resources

398 [MNGBL-RES.001.3] Including transient and long-lived/persistent resources

399 [MNGBL-RES.001.4] Including Web Services and elements of the Web Services Architecture

400 [MNGBL-RES.002] The Manageability Interface MUST support a modular approach to providing
401 management capabilities. For example, a manageability interface may support Monitor but not
402 Control.

403 [MNGBL-RES.002.1] The Manageability Interface SHOULD support Monitor management
404 capabilities

405 [MNGBL-RES.002.2] The Manageability Interface SHOULD support Configure (i.e., the non-
406 volatile state, which involves both viewing and setting) management capabilities

407 [MNGBL-RES.002.3] The Manageability Interface SHOULD support Control (expressed in
408 actions, not state) management capabilities

409 [MNGBL-RES.003] The Manageability Interface MUST support identification of the manageable
410 resource and be uniquely identifiable (where identifiers can be recreatable) (See [MDL-
411 EXP.001.1])

412 [MNGBL-RES.004] There MUST be a supported method for obtaining a description (and
413 therefore an invocable reference to the manageable resource) for a given identity

414 [MNGBL-RES.005] The Manageability Interface MUST support expressing aggregations of
415 resources

416 [MNGBL-RES.006] The Manageability Interface MUST support incremental implementation of
417 manageability. (Ranges from minimally Identifiable to Fully Manageable) The specification must
418 identify the increments supported.

419 2.1.9 Life-cycle Management (I) [LC-MGMT]

420 There is some overlap between this section and [DIST-M.001.13], and also to some extent with
421 [DIST-M.001.14, 15].

422 [LC-MGMT.001] The Manageability Interface MUST allow monitoring of life-cycle states of
423 manageable resources.

424 [LC-MGMT.002] The Manageability Interface MUST allow control of life-cycle states of
425 manageable resources.

426 [LC-MGMT.003] The Manageability Interface SHOULD allow creation and deletion of new
427 manageability interfaces for manageable resources

428 [LC-MGMT.004] The Manageability Interface MUST not define a canonical lifecycle for all
429 manageable resources. (Note: this is a modeling exercise)

430 2.1.10 Management Manageability (S) [MAN-MGMT]

431 [MAN-MGMT.001] The Manageability Interface MUST not preclude a manager from being a
432 manageable resource.

433 [MAN-MGMT.002] The Manageability Interface MUST enable resources that are part of a
434 management infrastructure to be manageable resources.

435 [MAN-MGMT.003] The Manageability Interface MUST not preclude manageable resources from
436 using their own manageability interfaces.

437 [MAN-MGMT.004] The Manageability Interface MUST not preclude the ability of a system to
438 explain its own workings via the manageability interface.

439 2.1.11 Federation (T) [FED]

440 [FED.001] The Manageability Interface MUST not preclude the development of federated
441 managers. This is related to [DIST-M.001.15].

442 2.1.12 Co-existence (U,V) [CO-EXIST]

443 [CO-EXIST.001] The Manageability Interface SHOULD make use of existing specifications where
444 appropriate to avoid duplication and conflict, e.g. GGF OGSi, DMTF CIM/WBEM

445 [CO-EXIST.002] The Manageability Interface SHOULD be usable by other specifications where
446 there are similar requirements.

447 [CO-EXIST.003] The Manageability Interface MUST allow implementations to co-exist without
448 interfering with existing standardized management infrastructures

449

450 2.1.13 Discovery [DISC]

451 [DISC.001] The Manageability Interface MUST be described in WSDL documents and XML
452 Schema.

453 [DISC.002] The Manageability Interface and Description MUST enable the discovery of
454 appropriate relationships between manageable resources via Web services discovery
455 mechanisms.

456 [DISC.003] The Manageability Interface and Description MUST enable discovery of
457 manageability capabilities of resources.

458 2.1.14 Miscellaneous (J) [MISC]

459 [MISC.001] The Manageability Interface MUST use XML schema types available for attributes,
460 such as Time and Date when representing a time.

461 [MISC.002] The Manageability Interface MUST advance the definition of XML array types so that
462 they become independent of the web services binding (currently, the definition is too tightly tied to
463 a SOAP binding).

464 2.1.15 Collections of Management Actions and Transactions [TRANS]

465 NOTE: This section may affect and be affected by requirements for long-running business
466 transactions/business processes and workflows.

467 [TRANS.001] The Manageability Interface MUST support the description/definition of a "unit of
468 work" that consists of multiple actions against a single resource.

469 [TRANS.002] The Manageability Interface MUST support the description/definition of a "unit of
470 work" that consists of the same action applied to multiple resources.

471 [TRANS.003] The Manageability Interface MUST support the description/definition of a "unit of
472 work" that consists of multiple actions against multiple resources.

473 [TRANS.004] The Manageability Interface MAY support execution of a unit of work against
474 multiple resources.

475 [TRANS.004.1] The Manageability Interface MUST support execution of a unit of work
476 against a single resource.

477 [TRANS.005] The Manageability Interface MUST support idempotence for units of work against
478 one or more resources.

479 NOTE: If units of work are not supported, this requirement is met trivially.

480 [TRANS.006] The Manageability Interface MUST enable reporting of status, errors or lack of
481 support for execution of a unit of work against one or more resources.

482 [TRANS.007] The Manageability Interface SHOULD support requests for asynchronous
483 execution of actions against one or more resources, within a unit of work, with (idempotent)
484 callbacks.

485 [TRANS.008] The Manageability Interface MAY support requests for atomic (all-or-nothing)
486 execution of a unit of work against one or more resources, not necessarily defining any particular
487 level of isolation.

488 [TRANS.008.1] If asynchronous actions are supported [TRANS.007] and asynchronous
489 actions occur in at atomic unit of work, then eventual execution of the asynchronous
490 actions MUST be guaranteed if the atomic unit of work is completed, with ensuing
491 consequent callbacks also guaranteed.

492 [TRANS.009] The Manageability Interface MUST enable reporting of status, errors or lack of
493 support for atomic execution of a unit of work against one or more resources.

494 [TRANS.010] The Manageability Interface MAY allow changes for partially completed units of
495 work to be externally visible.

496 [TRANS.010.1] If atomic units of work are supported [TRANS.008], then changes due to
497 the actions in the unit of work SHOULD NOT be externally visible until the unit of work
498 has completed.

499
500 [TRANS.011] The Manageability Interface MUST support requests for rollback of atomic units of
501 works that have not completed.

502 [TRANS.012] The Manageability Interface MUST support status for rollback requests for atomic
503 units of work.

504 [TRANS.013] The Manageability Interface SHOULD support time-out for a unit of work consisting
505 of multiple actions against one or more resources, with callback that may result in a rollback
506 request for that unit of work.

507

508 2.2 Non-Functional Requirements

509 2.2.1 Interoperability (K) [INTEROP]

510 [INTEROP.001] The Manageability Interface specification MUST define one standard WS-I
511 compliant binding required.

512 [INTEROP.002] The Manageability Interface specification MUST define the set of minimal
513 compliance requirements and SHOULD define additional, recommended compliance
514 requirements.

515 2.2.2 Evolvability (L) [EVOLV]

516 [EVOLV.001] The Manageability Interface SHOULD be designed so that it can be evolved
517 without breaking backward compatibility.

518 [EVOLV.002] The Manageability Interface SHOULD not preclude multiple versions of the MUWS
519 specification executing simultaneously in the same system.

520 [EVOLV.002.1] The Manageability Interface MUST enable upgrades

521 [EVOLV.002.2] The Manageability Interface MUST enable maintenance

522 2.2.3 Extensibility (M) [EXTN]

523 [EXTN.001] The Manageability Interface MUST enable extension of the management models
524 exposed by adding additional model elements, management information, operations, event
525 notifications and relations.

526 2.2.4 Scalability (N) [SCAL]

527 [SCAL.001] The Manageability Interface MUST not preclude scalable deployment.

528 [SCAL.002] The Manageability Interface SHOULD make it possible to specify filtering/processing
529 through the manageability interface to reduce network traffic and distribute computation.

530 [SCAL.003] The Manageability Interface MUST not preclude scalability of events (event storm
531 handling in large scale systems, event aggregation)

532 2.2.5 Useability (O) [USE]

533 [USE.001] The Manageability Interface Specification MUST address usability of WSDM
534 specification to implementers. This is important for rapid adoption.

535 [USE.001.1] The Manageability Interface specification SHOULD make it possible to
536 create a minimally compliant implementation with relatively small amount of effort
537 including gradual adoption.

538 [USE.001.2] The specification SHOULD provide sufficient clarity to implementers.

539 [USE.002] The Manageability Interface SHOULD provide diagnostic capabilities.

540 2.2.6 Internationalization (P) [I18N]

541 [I18N.001] The Manageability Interface MUST allow compliant implementations to be localized.

542 [I18N.002] The Manageability Interface MUST leverage internationalization support that is part of
543 the Web Services standards.

544 2.2.7 Performance Impact (R) [PERF]

545 [PERF.001] The Manageability Interface SHOULD be supportable with minimal impact on
546 resource performance

547 [PERF.002] The Manageability Interface SHOULD be supportable in resource constrained
548 systems

549 [PERF.003] The Manageability Interface MUST not preclude manageable resources from
550 controlling the impact of management on their environments.

551 **3 Use Cases**

- 552 Peer managers
- 553 Multiple, diverse managers
- 554 International Supply chain scenario
- 555 Dynamically assembled Composite applications
 - 556 • ManyMillion managed objects
- 557 Capable and constrained managed resources
- 558 Billing (Utility computing)
- 559 WSMF: Distributed auction
- 560 WSMF: End to End management
- 561 Service Access Points deployment
- 562 Adapter to existing technologies (CIM, JMX, SNMP)
- 563 OGSA Use cases
- 564 Managing field service org with mobile devices
- 565 Use mgmt protocol to communicate logical filters to managed resources
- 566 Coexisting versions
- 567 Do it all Securely
- 568 Implementing manageability
- 569 Controlling a resource (upgrade/change)
- 570 Feedback loop
- 571 Human override

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589 **Appendix A. Acknowledgments**

590 The editors would like to acknowledge the contributions of the OASIS WSDM Technical
591 Committee, whose voting members at the time of publication were:

592 Appendix B. Notices

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622 **Appendix C. Revision History**

Date	Lead Author	Description
May 13, 2003	Pankaj Kumar	Initial Draft.
May 27, 2003	Pankaj Kumar	Draft#2 -- Incorporated requirements identified in the F2F brainstorming into the main text. Used the classification agreed upon in the phone conf. With Heather, John and Veena.
Aug. 1, 2003	Pankaj Kumar	Draft#4 – Accepted the changes proposed by the TC (as marked by Heather). Added Out of Scope Section. Removed table fragments from within the main part of the document. Made minor formatting related changes.
Aug. 11, 2003	John DeCarlo	Draft #5 – Made the changes proposed by TC. Reworked Section 1. Made formatting changes for consistency and some grammar changes for consistency.
Sep. 18, 2003	John DeCarlo	Draft #6 – Made a large number of changes based on TC Input, primarily from Andrea and Andreas.
Sep 26, 2003	John DeCarlo	Still Draft #6 – added a section on Transactions and removed listing Transactions as out of scope. Also updated based on Andrea's input on Andreas's comments. Cleaned up some editorial bullet consistency, too.
Oct 2, 2003	Heather Kreger	Committee Draft – Final wording adjustment for Transactions, removed brainstorming appendix and references to it. Posting as committee draft.

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Note:
When we get to creating a glossary, define 'monitoring'