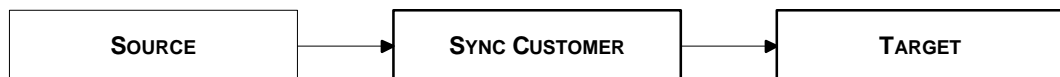


7. SYNC CUSTOMER - REVISION 003

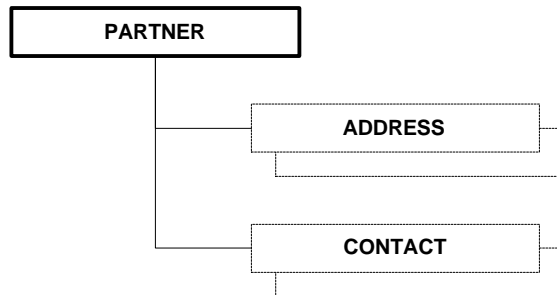
7.0 Overview

This chapter describes the Business Service Request named SYNC CUSTOMER, the Verb being SYNC and the Noun being CUSTOMER.

The purpose of the SYNC CUSTOMER Business Object Document (BOD) is to facilitate keeping customer information synchronized that exists on separate data bases. The SYNC CUSTOMER allows the adding of new customers and the modification of previously established customers.



7.1 SYNC CUSTOMER



Note:
 Required = Solid boxes
 Optional = Dashed boxes

The Business Service Request SYNC CUSTOMER uses several Data Types:

1. **PARTNER** - Partner information such as currency or payment method. This Data Type is required.
2. **ADDRESS** - Address information that describes the partner's location. This Data Type is optional.
3. **CONTACT** - Name, telephone and other information to contact people associated with the PARTNER. This Data Type is optional.

7.2 PARTNER

The Data Type "**PARTNER**" represents the business partner. Several examples of PARTNER are those business partners that products are sold to, bought from, or delivered by. For each Business Data Area of the SYNC CUSTOMER Business Object Document, there must be exactly one occurrence of the PARTNER Data Type. Listed are all the Field Identifiers and Segments that are valid for use within the PARTNER Data Type.

The first table represents required data.

REQUIRED PARTNER DATA	
NAME	APPENDIX
NAME1	C
ONETIME	C

REQUIRED PARTNER DATA	
NAME	APPENDIX
PARTNRID	C
PARTNRTYPE	C
SYNCIND	C

Processing Note:

Valid PARTNRTYPE values for SYNC CUSTOMER are:

- 1) **BillTo** - The location the bill goes to.
- 2) **PayFrom** - The partner who is responsible for paying for the goods or services. Could be at multiple organizational levels.
- 3) **ShipTo** - The delivery location.
- 4) **SoldTo** - The partner who is responsible for ordering the goods or services. Could be at multiple organizational levels.

The second table describes data that is optional.

OPTIONAL PARTNER DATA	
NAME	APPENDIX
ACTIVE	C
CURRENCY	C
DESCRIPTN	C
DUNSNUMBER	C
GLENTITYS	C
NAME2 - NAME9	C
PARENTID	C
PARTNRIDX	C
PARTNRRATG	C
PARTNRROLE	C
PAYMETHOD	C
TAXEXEMPT	C
TAXID	C
TERMID	C
USERAREA	C

7.3 ADDRESS

The Data Type “**ADDRESS**” represents the data concerning the location of the business partner. For each Business Data Area of the SYNC CUSTOMER BOD, there can be multiple occurrences of the ADDRESS Data Type. Listed are all the Field Identifiers and Segments that are valid for use within the ADDRESS Data Type. All data for the ADDRESS Data Type is optional.

OPTIONAL ADDRESS DATA	
NAME	APPENDIX
ADDRLINE1 - ADDRLINE9	C
ADDRTYPE	C
CITY	C
COUNTRY	C
COUNTY	C
DESCRIPTN	C
FAX1 - FAX9	C
POSTALCODE	C
REGION	C
STATEPROVN	C
TAXJRSRCTN	C
TELEPHONE1 - TELEPHONE9	C
URL	C
USERAREA	C

7.4 CONTACT

The Data Type “**CONTACT**” represents people associated with the PARTNER and various ways to contact them, such as telephone or fax. The CONTACT is an optional Data Definition Area. Listed are all the Field Identifiers and Segments that are valid for use within the CONTACT Data Type.

The first table represents required data.

REQUIRED CONTACT DATA	
NAME	APPENDIX
NAME1	C

The second table describes data that is optional.

OPTIONAL CONTACT DATA	
NAME	APPENDIX
CONTCTTYPE	C
DESCRIPTN	C
EMAIL	C
FAX1 - FAX9	C
NAME2 - NAME9	C
TELEPHONE1 - TELEPHONE9	C
USERAREA	C