## IMSC Questionnaire (End user company)

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<th>COMPANY Name: ___________________________</th>
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### A. Demographic information

1. **Type of Company**
   - MNC, PLC, SME

2. **Industry Sector**
   - Manufacturing
   - Logistics
   - Health Care
   - IT Services
   - Construction
   - Tourism & Leisure
   - Retail
   - Wholesales / Distribution
   - Education / Cultural Services
   - Trading
   - Financial Services
   - Others:

   Gather information about company size

   Industry Sectors
### IT Characteristics

3. Type of IT Applications (tick those apply)
   - ERP - Enterprise Resource Planning (O/S: ______________
   - CRM - Customer Relationship Management (O/S: ______________
   - SCM - Supply Chain Management (O/S: ______________
   - Enterprise Portal (O/S: ______________
   - Others: (provide list and OS used)

4. Software Development support
   - Outsource
   - In-house
   - Standard Package

5. IT Support
   - Outsource
   - In-house

### Web Services Project

6. Strategy: Is there a formal strategy for the use of Web Services within the company?
   
   Y/N, if Ans is Y, state proposed project type: ______________

7. Grass-roots project: Are there any web services underway?
   
   Y/N, if Ans is Y, state applications of WS (e.g. Data Integration) ______________

8. Are programmers and teams sharing their experiences or each project an island?
   
   Y/N

9. Is there a formal software methodology commonly adopted in the organization?
   
   Y/N

10. If yes for Question 9, state the methodology used:
    
    ______________
**Information about the methodology**

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<td>11</td>
<td>Do you find that your current methodology is suitable for your Web Services Development?</td>
<td>Y/N</td>
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<td>If they are using agile software methodology then find out if they have done any adaptation</td>
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<td>12</td>
<td>Do you have multi-discipline team members in a typical project</td>
<td>Y/N</td>
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<td>Find out if they adopt a clear team role</td>
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<td>13</td>
<td>Are projects phases clearly identified</td>
<td>Y/N, if Ans is Y, List the main phases in a typical project</td>
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<td>Find out the phases if there is a consistent phases adopted in the organization</td>
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<td>14</td>
<td>Do the project team members able to identify the tasks easily</td>
<td>Y/N, if Ans is Y, List the main team roles</td>
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<td>Find out if the tasks are easily defined and if this is consistent for all WS Projects</td>
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<td>15</td>
<td>Are the projects often completed on time</td>
<td>Y/N</td>
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<td>Look for possible problem</td>
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